CHAPTER 39A DEMAND LETTER

Date: _____

Dear ______,

Under the provisions of Massachusetts General Laws, Chapter 93A, Section 9, I hereby make written demand for relief as outlined in that statute.

On or about _____, the following unfair or deceptive act occurred:

This unfair or deceptive act or practice is, in my opinion, declared unlawful by Section 2 of Chapter 93A, which reads as follows:

As a result of this unfair or deceptive act or practice, I suffered injury or loss of money as follows:

Therefore, I hereby demand the following relief:

Chapter 93A gives you the opportunity to make a good-faith response to this letter within thirty (30) days. Your failure to respond by ______ could subject you to triple damages, attorney's fees, and costs if I decide to institute legal action.

I hope to resolve this matter as soon as possible.

Sincerely,